



# deaf or hard of hearing

specialist supported living and floating  
support services for adults and young people

## About Us

The SLC Group provides supported living and floating support services for adults and young people who are deaf or hard of hearing.

We work with the deaf community and local organisations to overcome any barriers that the individuals we support may face in accessing community resources, as well as promoting their access to employment.

Our services are bespoke to each individual and include people using their own budget.

## Our Support

Our supported living and floating support services are designed to support individuals with a range of sensory needs to live independently in their own home or tenancy.

We have found the key to providing successful support to individuals who are deaf or hard of hearing is to provide a flexible, enabling and individualised support which meets assessed needs and promotes outcomes.

We work with individuals at every stage in the development of their service including; assessing needs, identifying individual service requirements and providing high quality support.

Support can range from several hours per week in our floating support services to up to 24 hours a day in our supported living services.

## Get in touch

For further information or to make a referral please call The Development Team on **01257 246 400** or visit [www.theslcgroup.co.uk](http://www.theslcgroup.co.uk)

## Meet the Staff Team

Nana and Suki are Support Workers for our deaf services in Birmingham. Nana and Suki have worked in the social care sector for a number of years and have valuable knowledge of the deaf community and of the challenges that they face.

Nana says “It’s important to recognise that not all deaf people are the same. For example, I would describe myself as profoundly deaf whereas I would describe Suki as hard of hearing.”

It is this knowledge, personal understanding and skill base of the SLC staff team that ensures effective support and quality outcomes for service users across our deaf and hard of hearing services.

As Support Workers, Nana and Suki work closely with SLC Managers to carry out assessments of people’s support needs as well as getting involved in the recruitment process and assessing the BSL skills of new staff applicants.

Nana says: “We make decisions ourselves on what we do and are really using our skills and knowledge. I really enjoy my work”

Suki agrees “I wake up everyday looking forward to work. We have really supportive management and have a great rapport with them. I am looking forward to tackling some new challenges and excited about my future with The SLC Group.”



## Other Services

To find out about the full range of services The SLC Group provides, call the Development Team on 01257 246 400 or go to [www.theslcgroup.co.uk](http://www.theslcgroup.co.uk)

Learning Disabilities

Mental Health

Autism

Physical Disabilities

Blind or Partially Sighted



Incorporating SLC Paragon, SLC Raglin and Signposts

### **SLC Group, SLC Paragon**

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**Tel.** 01257 246 400 **Fax.** 01257 246 401

### **SLC Raglin, Signposts**

4D Wavertree Boulevard South, Wavertree Technology Park, Wavertree L7 9PF

**SLC Raglin Tel.** 0151 228 5177

**Signposts Tel.** 0151 228 2404

### **SLC Paragon (Midlands)**

Unit B, Second Floor, The Icehouse, The Bond, 180-182 Fazeley Street, Birmingham B5 5SE

**Tel.** 0121 766 7402

[www.theslcgroup.co.uk](http://www.theslcgroup.co.uk)